

State	Consumer Complaint Contact Information	
Alabama	<p align="center">Commission on Higher Education Alabama Commission on Higher Education, PO Box 302000 Montgomery, AL 36130-2000 http://www.ache.state.al.us/Content/Departments/NRI/federal-reg.pdf</p>	
Alaska	<p align="center">Alaska Commission on Postsecondary Education PO Box 110505 Juneau, AK 99811-0505 EED.ACPE-IA@alaska.gov http://acpe.alaska.gov/About_Us/Consumer_Protection</p>	
Arizona	<p align="center">Arizona State Board for Private Postsecondary Education 1400 W. Washington Street, Room 260, Phoenix, AZ 85007 https://ppse.az.gov/complaint</p>	
Arkansas	<p align="center">Arkansas Department of Higher Education 423 Main Street, Suite 400 Little Rock, AR 72201 http://www.adhe.edu/students-parents/colleges-universites/student-grievance-form/ 501-371-2060</p>	<p align="center">Arkansas State Board of Private Career Education 423 Main Street Little Rock, AR 72201 sbpce@arkansas.gov http://www.sbpce.arkansas.gov/complaint-process</p>
California	<p align="center">California Bureau of Private Postsecondary Education Approved Institutions: California Bureau for Private Postsecondary Education, PO Box 980818, W. Sacramento, CA 95798-0818 bppe@dca.ca.gov http://www.bppe.ca.gov/forms_pubs/complaint.pdf</p> <p align="center">Exempt Institutions: Attorney General's Office California Department of Justice Attn: Public Inquiry Unit PO Box 9044255, Sacramento, CA 94244-2550 http://ag.ca.gov/contact/complaint_form.php?cmplt=PL</p>	

<p>Colorado</p>	<p>Colorado Department of Higher Education Commission on Higher Education 1560 Broadway, Suite 1600 Denver, Colorado 80202 http://highered.colorado.gov/Academics/Complaints/default.htm</p>	<p>Colorado Department of Higher Education Division of Private Occupational Schools 1560 Broadway, Suite 1600 Denver, Colorado 80202 http://highered.colorado.gov/DPOS/Students/complaint.html</p>
<p>Connecticut</p>	<p>Connecticut Office of Higher Education 450 Columbus Blvd., Suite 510, Hartford, CT 06103-1841 860-947-1800, info@ctdhe.org http://www.ctohe.org/POSA/StudentInfo.shtml#Complaint</p>	<p>Connecticut Department of Consumer Protection 165 Capitol Avenue, Room 110, Hartford CT 06106 trade.practices@ct.gov http://www.ct.gov/dcp/cwp/view.asp?a=1629&Q=274424</p>
<p>Delaware</p>	<p>Delaware Higher Education Office The Townsend Building 401 Federal Street, Suite 2, Dover, DE 19901 dheo@doe.k12.de.us</p> <p>Delaware Attorney General Consumer Protection Wilmington: 820 N. French Street 5th floor Wilmington, DE 19801 consumer.protection@state.de.us http://attorneygeneral.delaware.gov/contact/</p>	
<p>District of Columbia</p>	<p>Office of the State Superintendent of Education Higher Education Licensure Commission - 2nd Floor 810 First Street, NE Washington, DC 20002 http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints</p>	
<p>Florida</p>	<p>Florida Commission for Independent Education 325 W. Gaines Street, Suite 1414 Tallahassee, FL 32399-0400 http://www.fldoe.org/policy/cie/file-a-complaint.stml</p>	
<p>Georgia</p>	<p>Georgia Nonpublic Postsecondary Education Commission 2082 E. Exchange Pl. #220, Tucker, GA 30084-5305 http://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/</p>	
<p>Hawaii</p>	<p>Hawaii Postsecondary Education Authorization Program (HPEAP) PO Box 541, Honolulu, Hawaii 96809 hpeap@dcca.hawaii.gov http://cca.hawaii.gov/hpeap/student-complaint-process/</p>	

<p>Idaho</p>	<p>Idaho State Board of Education PO Box 83720, Boise, ID 83720-0037 https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp 208-332-1571</p>	<p>Office of the Attorney General Consumer Protection Division 954 W. Jefferson, 2nd Floor Boise, ID 83720</p>
<p>Illinois</p>	<p>Illinois Board of Higher Education 1 N. Old State Capitol Plaza, Suite 333 Springfield, Illinois 62701-1377 Institutional Complaint Hotline: (217) 557-7359 info@ibhe.org http://www.ibhe.state.il.us/consumerinfo/complaint.htm</p>	
<p>Indiana</p>	<p>Indiana Commission for Higher Education Attn.: Complaints 101 West Ohio Street, Suite 300 Indianapolis, IN 46204-1984 complaints@che.in.gov http://www.in.gov/che/2744.htm</p>	
<p>Iowa</p>	<p>Iowa College Student Aid Commission 430 E. Grand Ave., 3rd Floor, Des Moines, IA 50309-1920 info@iowacollegeaid.gov https://www.iowacollegeaid.gov/content/constituent-request-review</p>	
<p>Kansas</p>	<p>Kansas Board of Regents 1000 SW Jackson Street, Suite 520, Topeka, KS 66612-1368 http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process</p>	
<p>Kentucky</p>	<p>Kentucky Council on Postsecondary Education 1024 Capital Center Dr. #320 Frankfort, KY 40601-7512 cpeconsumercomplaint@ky.gov http://cpe.ky.gov/campuses/consumer_complaint.html</p>	<p>Office of the Attorney General Capitol Suite 118, 700 Capitol Avenue Frankfort, KY 40601-3449 consumer.protection@ag.ky.gov https://secure.kentucky.gov/formservices/AttorneyGeneral/C</p>

<p>Louisiana</p>	<p style="text-align: center;">Louisiana Board of Regents PO Box 3677, Baton Rouge, LA 70821-3677 http://www.regents.la.gov/page/StudentComplaints</p> <p style="text-align: center;">Louisiana Attorney General Office, Consumer Protection Section PO Box 94005, Baton Rouge, LA 70804-9005 ConsumerInfo@ag.state.la.us, 1-800-351-4889, 225-326-6465 http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15</p>
<p>Maine</p>	<p style="text-align: center;">Maine Department of Education 23 State House Station Augusta, ME 04333-0023 Ángel Martínez Loredó, Higher Education Specialist 207-624-6846</p> <p style="text-align: center;">Maine Attorney General, Consumer Protection Division 6 State House Station Augusta, ME 04333 http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml</p>
<p>Maryland</p>	<p style="text-align: center;">Maryland Higher Education Commission 6 North Liberty Street, 10th Floor, Baltimore, MD 21201 (410) 767-3041 http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx</p> <p style="text-align: center;">Office of the Attorney General, Consumer Protection Division 200 St. Paul Place, Baltimore, MD 21202 Consumer Protection Hotline: (410) 528-8662 consumer@oag.state.md.us http://www.oag.state.md.us/Consumer/complaint.htm</p>
<p>Massachusetts</p>	<p style="text-align: center;">Massachusetts Board of Higher Education One Ashburton Place Room 1401 Boston, MA 02108 http://www.mass.edu/forstufam/complaints/complaints.asp</p>
<p>Michigan</p>	<p style="text-align: center;">State of Michigan Department of Licensing and Regulatory Affairs Corporations, Securities & Commercial Licensing Bureau Administrative Services Section-Complaint Intake P.O. Box 30018, Lansing, MI 48909 http://www.michigan.gov/documents/lara/Post-Secondary_Student_Complaints_498839_7.pdf?20160209111813</p>

<p>Minnesota</p>	<p align="center"> Minnesota Office of Higher Education 1450 Energy Park Drive, Suite 350, St. Paul, MN 55108-5227 http://www.ohe.state.mn.us/mPg.cfm?pageID=1078 </p>
<p>Mississippi</p>	<p align="center"> Mississippi Commission on College Accreditation 3825 Ridgewood Road, Jackson, MS 39211-6453 http://www.mississippi.edu/mcca/student_complaint_process.asp </p> <p align="center"> Consumer Protection Division, Office of the Attorney General PO Box 22947, Jackson, MS 39225-2947 http://www.ago.state.ms.us/forms/complaint-form/ </p>
<p>Missouri</p>	<p align="center"> Missouri Department of Higher Education 205 Jefferson Street, PO Box 1469 Jefferson City, MO 65102-1469 info@dhe.mo.gov </p> <p>Policy: http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</p>
<p>Montana</p>	<p align="center"> Montana Board of Regents Office of Commissioner of Higher Education Montana University System 2500 Broadway Street PO Box 203201 Helena, MT 59620-3201 https://mus.edu/MUS-Statement-of-Complaint-Process.asp </p> <p align="center"> Montana Office of Consumer Protection 555 Fuller Avenue Helena, MT 59601-3394 PO Box 200151 Helena, MT 59620-0151 contactocp@mt.gov https://dojmt.gov/consumer/ </p>
<p>Nebraska</p>	<p align="center"> Nebraska Coordinating Commission for Postsecondary Education PO Box 95005, Lincoln, NE 68509-5005 https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions </p> <p align="center"> Nebraska Attorney General, Consumer Protection Division 2115 State Capitol, Lincoln, NE 68509 Consumer Protection Hotline: (800) 727-6432 https://protectthegoodlife.nebraska.gov/file-consumer-complaint </p>

Nevada	<p align="center">Nevada Commission on Postsecondary Education 8778 S Maryland Parkway, Suite 115, Las Vegas, NV 89123 http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</p>	
New Hampshire	<p align="center">New Hampshire Higher Education Commission 101 Pleasant Street Concord, NH 03301 http://education.nh.gov/highered/compliance-allegation.htm</p>	
New Jersey	<p align="center">Office of the Secretary of Higher Education 20 West State Street 4th floor, PO Box 542 Trenton, NJ 08625-0542 http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml</p>	
New Mexico	<p align="center">New Mexico Higher Education Department Private Postsecondary Schools Division 2044 Galisteo Street, Suite 4, Santa Fe, NM 87505-2100 http://www.hed.state.nm.us/institutions/complaints.aspx</p>	
New York	<p align="center">Office of College and University Evaluation New York State Education Department 89 Washington Avenue, Room 969 EBA Albany, NY 12234 ocueinfo@mail.nysed.gov http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</p>	
North Carolina	<p>North Carolina Post-Secondary Education Complaints University of North Carolina General Administration 910 Raleigh Road, Chapel Hill, NC 27515-2688 (919) 962-4550 studentcomplaint@northcarolina.edu http://www.northcarolina.edu/?q=complaints</p>	<p>Consumer Protection Division Attorney General's Office Mail Service Center 9001 Raleigh, NC 27699-9001 (919) 716-6000 http://www.ncdoj.gov/complaint</p>

<p>North Dakota</p>	<p align="center"> North Dakota University System 600 E Boulevard Ave Dept 215 Bismarck, ND 58505-0230 ndus.office@ndus.edu https://www.ndus.edu/makers/procedures/ndus/default.asp?PID=465&SID=57 North Dakota Consumer Protection Division Office of Attorney General Consumer Protection Division Gateway Professional Center, 1050 E Interstate Ave. Suite 200 Bismarck, ND 58503-5574 http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf </p>	
<p>Ohio</p>	<p align="center"> Ohio Department of Higher Education 25 South Front Street, Columbus, OH 43215-4183 https://www.ohiohighered.org/students/complaints Ohio Attorney General, Consumer Protection Section 30 E. Broad St., 14th Floor Columbus, OH 43215-3400 http://www.ohioattorneygeneral.gov/Files/Forms/Forms-for-Consumers/ConsumerComplaintForm3292012-pdf.aspx </p>	
<p>Oklahoma</p>	<p align="center"> Oklahoma State Regents for Higher Education 655 Research Parkway, Suite 200 Oklahoma City, OK 73104 http://www.okhighered.org/current-college-students/complaints.shtml Oklahoma Office of the Attorney General, Consumer Protection Unit Attn: Investigative Analyst 313 NE 21st Street, Oklahoma City, OK 73105 https://www.ok.gov/oag/Legal_Resources/Forms_and_Publications/ </p>	
<p>Oregon</p>	<p align="center"> Oregon Higher Education Coordinating Commission 255 Capitol St. NE, Third Floor, Salem, OR 97301 https://www.oregon.gov/highered/about/Pages/contact-us.aspx Oregon Attorney General Financial Fraud/Consumer Protection Section 1162 Court St. NE, Salem, OR 97301-4096 http://www.doj.state.or.us/consumer/pdf/consumer_complaint.pdf </p>	<p align="center"> Oregon Department of Education Private Career Schools Office 255 Capitol Street NE, Salem, OR 97310-0203 http://www.ode.state.or.us/search/page/?id=325 </p>

<p>Pennsylvania</p>	<p align="center">Pennsylvania Department of Education 333 Market Street, 12th Floor, Harrisburg, PA 17126-0333 http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#.VrtQmPkrKUK</p>
	<p align="center">Office of Attorney General, Bureau of Consumer Protection 14th Floor, Strawberry Square, Harrisburg, PA 17120 https://www.attorneygeneral.gov/Quick_Links/Pennsylvania_Attorney_General_Complaint_Forms/</p>
<p>Rhode Island</p>	<p align="center">Rhode Island Office of the Postsecondary Commissioner RIHEAA Bldg., 560 Jefferson Blvd., Suite 100, Warwick, RI 02886 https://www.riopc.edu/page/student_complaint/</p> <p align="center">Rhode Island Department of Attorney General, Consumer Protection Unit 150 South Main Street, Providence, RI 02903 http://www.riag.state.ri.us/ConsumerProtection/About.php#</p>
<p>South Carolina</p>	<p align="center">South Carolina Commission on Higher Education 1122 Lady St., Suite 300 Columbia, SC 29201 803-737-2260 http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf</p>
<p>South Dakota</p>	<p align="center">South Dakota Office of Attorney General, Division of Consumer Protection 1302 E Hwy 14 Suite 3, Pierre, SD 57501-8053 http://consumer.sd.gov/complaintform.aspx</p>
<p>Tennessee</p>	<p align="center">Tennessee Higher Education Commission 404 James Robertson Parkway, Suite 1900, Nashville, TN 37243 http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf</p>

<p>Texas</p>	<p>Texas Higher Education Coordinating Board College Readiness and Success Division P.O. Box 12788 Austin, Texas 78711-2788 http://www.theccb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9</p> <p>Office of the Attorney General Consumer Protection Division PO Box 12548, Austin, TX 78711-2548 https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint</p>	<p>Texas Workforce Commission Career Schools and Colleges - Room 226-T 101 East 15th Street, Austin, TX 78778-0001 http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf</p> <p>Additional complaint information: http://www.twc.state.tx.us/svcs/propschools/problem-school.html</p>
<p>Utah</p>	<p>Utah Division of Consumer Protection 160 East 300 South, 2nd Floor P.O. Box 146704 Salt Lake City, Utah 84114-6704 http://consumerprotection.utah.gov/complaints/manual.html</p>	
<p>Vermont</p>	<p>Vermont Agency of Education 219 N. Main Street, Suite 402, Barre, VT 05641 aoe.edinfo@vermont.gov http://education.vermont.gov/documents/postsecondary-program-complaint-resolution</p> <p>Vermont Attorney General's Office 109 State Street, Montpelier, VT 05609-1001 https://www.uvm.edu/consumer/?Page=complaint.html</p>	
<p>Virginia</p>	<p>State Council of Higher Education for Virginia 101 N. 14th St., James Monroe Building Richmond, VA 23219 http://www.schev.edu/index/students-and-parents/resources/student-complaints</p>	
<p>Washington</p>	<p>Washington Student Achievement Council 917 Lakeridge Way, SW, PO Box 43430 Olympia, WA 98504-3430 info@wsac.wa.gov http://wsac.wa.gov/protecting-education-consumers</p>	<p>Washington Workforce Training and Education Coordinating Board 128 10th Avenue SW PO Box 43105 Olympia, WA 98504-3105 workforce@wtb.wa.gov http://www.wtb.wa.gov/PCS_Complaints.asp</p>

<p>West Virginia</p>	<p style="text-align: center;">West Virginia Higher Education Policy Commission 1018 Kanawha Blvd E., Ste 700 Charleston, WV 25301-2800 http://www.wvhepc.edu/wp-content/uploads/2014/06/Student-Complaint-Process-revised-3.pdf</p> <p style="text-align: center;">West Virginia Office of the Attorney General Consumer Protection Division PO Box 1789 Charleston, WV 25326-1789 http://www.ago.wv.gov/consumerprotection/pages/default.aspx</p>
<p>Wisconsin</p>	<p style="text-align: center;">Wisconsin Educational Approval Board 431 Charmany Drive, Suite 102 Madison, WI 53719 http://eab.state.wi.us/resources/complaint.asp</p>
<p>Wyoming</p>	<p style="text-align: center;">Wyoming Department of Education 2300 Capitol Avenue, Hathaway Building, 2nd Floor Cheyenne, WY 82002-0050 http://edu.wyoming.gov/wordpress/downloads/schools/student-complaint-process.pdf</p>
<p>Puerto Rico</p>	<p style="text-align: center;">Puerto Rico Council on Higher Education PO Box 19900, San Juan, PR 00918 http://www.ce.pr.gov</p> <p style="text-align: center;">Puerto Rico Department of Justice PO Box 9020192, San Juan, PR 00902-0192 http://www.justicia.pr.gov/</p>
<p>Guam</p>	<p style="text-align: center;">Not yet developed</p>
<p>Virgin Islands</p>	<p style="text-align: center;">Government of the United States Virgin Islands Department of Education, Office of the Commissioner 1834 Kongens Gade St. Thomas, V.I. 00802 http://www.vide.vi/</p>